

May 27, 2020 UPDATE ON COMMUNITY AND OPENING

We will all be grateful when the threat of COVID-19 is no longer a consideration and we can resume our lives as a community with friends and family. Please know that we have had ongoing changes as we adapt to the precautions necessary to keep our population safe. The apartments continue to have tray service for all meals and a rolling bar for Friday Happy Hours and small gatherings that offer social distancing. The comprehensive unit has utilized all our dining areas and resident rooms to manage social distancing for meals and activities. Our activity staff is bringing their ongoing programs into each household and medical visits are virtual with the help of our vigilant nurses.

Elizabeth Residence will continue to adhere to the heightened precautionary measures currently in place as advised by the CDC and medicare. Staff are monitored daily with temperature checks and are required to report any signs and symptoms of any upper respiratory symptoms. We have ongoing inservices for all staff on infection control practices and implementation for daily cares. Residents are also monitored with daily temperatures and for any upper respiratory symptoms.

We realize that residents are feeling the absence of outside visitors and we are offering virtual visits through facetime and or skype so that families and friends can connect with residents and tenants. Please call to schedule a time. Designated visiting spaces are provided in each facility for compassionate situations which are determined by a resident's condition and their respective nurse. During the COVID-19 pandemic we are restricting visits to weekdays between the hours of 10:00 am and 4:00 pm so that we have staff to adequately screen visitors in compassionate situations. During the warm weather we will also be using our outside areas also for visits. All visitors are required to be wearing masks in the presence of residents and tenants.

Elizabeth Residence will continue to thoughtfully follow the guidelines set forth by the CDC that help protect our resident population. There are not quick fixes or established safety routes to resume open visitation at this time. It's important for us to continue adhere to the guidelines set forth by the CDC regarding safety practices to protect our resident population and staff.

We are thankful to all our employees who have remained committed to providing services to our residents and tenants during these challenging times. The support and cooperation of all our resident and tenant families and friends is greatly appreciated and needed. Thank you.

For more information you can visit Resources for Health Care Facilities:
<https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/index.html>.

Respectfully yours,

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